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| R M A R e p o r t |  | |  | |  |
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|  |  | | **{Client}** | | |
|  |  | |  | | |
|  | **NOTIFY** | | Yingang Road, Fuqiao Town, Taicang City, Jiangsu Province 18 | | |
|  | FAX: {Fax} | | 215434 Taicang Kunshan | | |
|  | PHONE: {Phone} | | China, Peoples Republic | | |
|  |  | |  | | |
|  | ***RMA No*** | **D861RMA0412231-THS** | ***DATE*** | **18-12-2023** | |
|  | YOUR REFERENCE | | ***OUR REFERENCE*** | | |
|  | D861RMA0412231-THS | | D861RMA0412231-THS | | |

***RETURNED PRODUCTS***

|  |  |  |  |  |  |  |  |  |
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| *Pos.* | ***PART NUMBER*** | ***DESCRIPTION OF  GOODS*** | QTY | FAILURE DESCRIPTION | ***FAILURE CODE*** | ***QTY. REPAIRED*** | ***COST***  ***(EUR)*** | ***INVOICED*** |
| 1 | P024.200.E121 | iPOS2401 MX-CAT Combo SN: DO8045 | 1 | No defect | TD00 | 1 | 0.00 | 0.00 EUR |
| 2 | P022.825.E122 | iPOS4810 XZ-CAT SN: QN4559 | 1 | On-board defect other components | TD54 | 0 | 0.00 | 0.00 EUR |
| 3 | P023.026.E221 | iPOS8015 BZ-CAT SN: AD0251 | 1 | No defect | TD00 | 1 | 0.00 | 0.00 EUR |
| 4 | P027.214.E201 | iPOS4808 BX-CAN SN: IT3122 | 1 | No defect | TD00 | 1 | 0.00 | 0.00 EUR |

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| ***ACTION REQUESTED*** | - |  |  |
| BY | - | ***TOTAL COST*** | **0.00 EUR** |
| ***COMMENT*** | - | ***TOTAL INVOICED*** | **0.00 EUR** |

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| ***ANALYSIS*** | ***BY*** | DATE |
| The drive with SN: DO8045 was tested and it passed all the tests. | CC | 06-03-2024 |
| The drive with SN: QN4559 has a DSP issue. It was declared irreparable. | AA | 06-03-2024 |
| The drive with SN: AD0251 was tested and it passed all the tests. | CC | 06-03-2024 |
| The drive with SN: IT3122 wastested and it passed all thetests. The Serial Number was changed to RQ9992. | CC | 06-03-2024 |

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| ***NOTES:*** | The drives that were declared irreparable will be replaced under the warranty conditions. | ***FINISHED BY*** | Nani Sergiu |
| ***DATE*** | 06-03-2024 |
| ***DECISION CODE*** | - |

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| ***FINAL DECISION*** | The functional drives will be returned. | ESTABLISHED BY |  |
| **Nani Sergiu** | |
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| **TECHNOSOFT SA, European Sales Office, Avenue des Alpes 20, CH 2000 NEUCHATEL, Switzerland www.technosoftmotion.com** | | | |